

2023-2024 | **TECHNOLOGY ADVISORY COUNCIL (TAC)**

MINUTES

Date: April 24, 2024

Time: 10:00 AM

Location: Stephens Conference Room

Present: Wesley Hallman, Brendan Beal, Steve Peters, Shafqat Shad, Cassie Raulston, Sheila Brandt, Christine Soria, Hilary Dutton, Steve Szucs (in for Wyatt Hall), Alicia Smith, Coty Jones, Josh Miller, Joe Walsh, Tomeiko Scott, Kira Thomas, Amiee Mellon

Absent: George Lytle, Marcus Lane, Amanda Fox, Kathy Adams, Abbie Paul, Barbara Ann Lewis

1. The meeting was called to order at 10:01
2. Previous meeting's minutes were reviewed and approved as written.
3. **IS&T Policies and Procedures**-Dr. Walsh addressed the comments that the Policies and Procedures committee had previously brought forward. There were no other concerns from the Policies and Procedures committee, so he proposed bringing them to the TAC for review. Those policies will be made available to the committee for review so that the final policies can be brought to the board in the August board meeting. Wesley will send the folder to the TAC to review immediately following this meeting and ask for feedback prior to May 10th to allow Dr. Walsh time to review and address any concerns prior to the next TAC meeting.
4. **IS&T Strategic Plan**-Dr. Walsh advised UM used an independent company in 2016; they have decided to again use this company, Ceath. Ceath has agreed to deliver a strategic plan for the same cost as they did in 2016. This company will come to campus in October and interview the campus community for feedback and intends to have a strategic plan ready by the winter break. Dr. Walsh must request the funding to make sure

that we are okay with committing the consulting for this group.

5. CIO Updates-

- 5.1. IS&T is pleased to welcome Matthew Templin as the University's new IT Analyst II for Academic Support. Matthew comes to us from Samford University with over 5 years of experience as an IT support and senior support specialist.
- 5.2. Apogee has been awarded the contract for Wi-Fi and network services in the residence halls. Planning is underway with all installation and testing to be completed over the summer to go live at the beginning of the fall 2024 semester.
- 5.3. All computers for the annual replacement cycle are in and currently being inventoried and imaged. Distribution will begin in the coming week.
- 5.4. The Solution Center will begin its relocation from the library to 109 Morgan Hall on May 6. Student IDs will continue to be made in the library throughout the summer but will transition to Morgan Hall at the beginning of the fall semester. IDs made during orientation will continue to be made in the library on scheduled orientation days indefinitely.
- 5.5. UM's entire network recently underwent an extensive external penetration test by an external, third-party vender. Some potential risks were identified, and all have been rectified. In addition to other routine security controls tests, this extensive penetration test will be performed annually.
- 5.6. The following "Summer Cybersecurity Tips" were published in the ValloVoice and should be disseminated by TAC members as much as possible. If your summer plans include travel, domestic or international, check out these cybersecurity travel tips from the Department of Homeland Security to help keep you safe when using mobile devices. Also, if you plan to travel internationally and need access to your UM email while abroad, please contact the Solution Center so that they can ensure that your international email access doesn't get unintentionally blocked.

6. Subcommittee Reports

- 6.1. **Academic Support**-no new updates
- 6.2. **Digital Communications**-Kira Thomas advised that MarCom is requesting the DCC to review content managers and ensure that they remain up to date and trained on website issues. There may be a tech Tuesday seminar for training of these content creators on the new website. There was also a discussion of having a designated web master positioned in IS&T vs having a few different people across campus involved. More to come on this.
- 6.3. **Executive**-no new updates
- 6.4. **Policies and Procedures**-no additional updates beyond IS&T policies review
- 6.5. **Projects and Planning**-no new updates

- 7. **Other Business**-Christine Soria is the new president of Staff Senate and will be in attendance of future TAC meetings, replacing the former President, Aaron Mahaney.

- 9. **Meeting Adjourned** at 10:35; the last meeting before summer will be May 29th at 10 AM